

Digipass Instructions for Use

Using the Digipass to generate Access and Authorisation codes ensures a high level of security when you are working with Ibanka. These instructions are intended to teach you the basic principles of the device.

Preparing the Digipass

When you have obtained your Digipass, you should prepare it for use by setting up a personal PIN code (4 digits), which prevents unsanctioned use of the device.

To turn the Digipass on, press and hold the “◀” key and then press the “🔒” key. When switching on the Digipass for the first time, setup of PIN code is requested (message “NEW PIN” appears) – this shows that no one has used the device before you and the generated Access and Authorisation codes are completely secure. The PIN code cannot consist of four identical digits, as it is not secure enough. If you enter 4 identical digits, a message “NOT SAFE” appears and you will have to choose a different PIN code.

Enter the selected PIN code and, when the message “PIN CONF” appears, enter it again to confirm your choice. Following successful setup of the PIN code, a message “NEW PIN CONF” will appear on the screen of the device. From now on, when you switch on Digipass, you will be required to enter the PIN code that you have set.

If an incorrect PIN code is entered, a message “FAIL” and a number showing the number of times you have entered the PIN code incorrectly appears on the Digipass screen. The error message remains on the screen also after switching the Digipass on and off. If an incorrect PIN code is entered 5 times in a row, the Digipass is blocked. A message “LOCK PIN” and a 7-digit combination appears on its screen. Turn the Digipass off by pressing and holding the “◀” key and then press the “🔒” key. To unlock

your Digipass, visit your nearest SEB banka branch.

To change the PIN code, turn on the Digipass using the “◀” and “🔒” keys and enter the current PIN code. Then proceed as you do when turning the Digipass on – press and hold the “◀” key and then press the “🔒” key. Message “NEW PIN” appears on the screen of the device. Then proceed as when entering PIN code for the first time.

Generating Access codes

To connect to Ibanka use the web address www.ibanka.lv. In the first (connection) page enter your Ibanka User code and your Password in the required fields. Make sure they have been entered correctly and click “Log in”. You will be then asked for an Access code.

To generate this code using the Digipass:

1. turn the Digipass on by pressing and holding the “◀” key and then press the “🔒” key;
2. enter the PIN code;
3. press “1” when the PIN code has been entered and a message “APPL” appears;
4. when the symbols “----” appear on the screen of Digipass, enter the 4-digit number that is requested as the Access code number.

Enter the code provided by the Digipass, which is the Access code for the data exchange session in progress, in the required field and confirm it.



Generating Authorisation codes

All orders sent to SEB banka must be approved using the Authorisation code as requested by Ibanka.

To generate this code using Digipass:

1. turn the Digipass on by pressing and holding the “◀” key and then press the “🔒” key;
2. enter the PIN code;
3. press “2” when the PIN code has been entered and a message “APPL” appears;
4. when the symbols “-----” appear on the screen of Digipass, enter the 10-digit number that is requested as the Authorisation code number.

Enter the code provided by the Digipass, which is the Authorisation code for the transaction, in the required field and confirm it.